

## **COVID-19 Policies and Procedures**

In an effort to reduce exposure to COVID-19 for patrons, artists, staff and volunteers, the Ashe Civic Center is taking every precaution to make it safe for you to return to live performances.

- Masks are required for all patrons and visitors at all events regardless of vaccination status.
- As of October 1, 2021 all patrons must show proof of full vaccination against COVID-19 with photo ID. Or Proof of a negative lab-conducted COVID-19 test taken and dated within 72 hours of the performance with photo ID. Minors 12-17 may show proof of vaccination or negative test without ID.
- The Ashe County Arts Council has installed the Phenomenal Aire Cold Plasma Filtration system in at the Ashe Civic Center. It works to neutralize and remove harmful elements in the indoor air
- A vaccination requirement for all staff members.
- Cleaning protocols are in place.
- Continued adherence to guidance from the CDC, state and local agencies to protect the health of audiences and artists.

For the 21-22 season, Ashe County Arts Council/Ashe Civic Center will practice a flexible exchange, credit and refund policy to allow patrons to purchase tickets with confidence.

Thank you for your patience and understanding as we make every effort to provide you with an enjoyable experience while keeping you safe.

For questions or concerns email [info@ashecountyarts.org](mailto:info@ashecountyarts.org) or by calling 336-846-2787.

