

COVID-19 Policies and Procedures

In an effort to reduce exposure to COVID-19 for patrons, artists, staff and volunteers, the Ashe Civic Center is taking every precaution to make it safe for you to return to live performances.

- **Masks are required for all patrons and visitors at all events regardless of vaccination status.**
- **Additionally, a photo id is required along with proof of full COVID-19 vaccination or a negative COVID-19 test result within 72 hours. Minors 12 - 17 may show proof of full vaccination or negative test. Photo id is not required for minors.**
- The Ashe County Arts Council has installed the Phenomenal Aire Cold Plasma Filtration system in at the Ashe Civic Center. It works to neutralize and remove harmful elements in the indoor air.
- Staff members are required to be vaccinated.
- Cleaning protocols are in place.
- Continued adherence to guidance from the CDC, state and local agencies to protect the health of audiences and artists.

For the 21-22 season, Ashe County Arts Council/Ashe Civic Center will practice a flexible exchange, credit and refund policy to allow patrons to purchase tickets with confidence.

Thank you for your patience and understanding as we make every effort to provide you with an enjoyable experience while keeping you safe.

For questions or concerns email info@ashecountyarts.org or by calling 336-846-2787.

*These policies are in effect as of October 21, 2021.
This document was updated on November 16, 2021.*